

Privacy Notice: Sand App

Purpose of Sand App

The Sand App is used to analyze sand and aggregates in a digital way, and in comparison with the traditional dry sieving, faster and mobile. The obtained results include the particle size distribution and particle shape information.

Data Capture

According to the implemented scope, the following personal data of Sika employees and external users can or will be collected, stored, processed, used or disclosed through use of the Sand App:

- E-Mail address, user name, password, customer (if natural person), location of customer (optional) and any personal data voluntarily provided in user`s comments.

Email address, password and user name are required in order to log-in to the App. Other data is required to improve our technical support.

The analyzed data are linked to a user (Mail-ID) to enable following functions:

- Make sure that users can access and restore their data (Access control)
- Store the consent of the users (user acceptance)
- Understand how the App is used by users to improve the App
- Troubleshooting in case the user needs support

Data Access

Access to your personal data is granted based on the need-to-know principle. We may however share or disclose your personal information:

- With entities within the Sika group of companies
- Where such disclosure is required for performing obligations in the course of or in connection with our provision of the goods or services requested by you
- To third party service providers or agents we have engaged to perform any of the functions with reference to the above-mentioned purposes
- Any person or party whom we may intend to transfer or assign any of our rights and duties to

External: access to own and shared analyses (without personal data).

Internal normal user: access to own and shared analyses (without personal data).

Internal super user and support team: access to all user analyses and personal data.

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Super users and support team are users who have access to your data for the following purposes: Supporting App users if they have questions, reviewing quality of performed analysis to give users feedback, analyzing how the App is used to further improve the App, operational support of the App, review the analysis to further improve the backend processes.

Subject to the above, we do not disclose your personal data to third parties unless you have explicitly consented to such disclosure or we are legally obliged or entitled to disclose data due to local legal requirements and/or governmental regulatory requirements and/or court orders or we have legitimate interest to do so, such as in case of maintenance and support. In those cases, technical security measures are in place to ensure that the data is transferred in a secure manner (e.g. encryption).

Your data are stored in data centers located in Switzerland.

Where necessary, we may transfer your personal information outside of Singapore. Such transfer of personal information will be done in compliance with applicable local regulations.

Legal basis

The legal basis for processing your personal data is your consent. This consent that you provide under this Privacy Notice will remain valid and in force until such time as it is withdrawn by you in writing.

Retention period and Withdrawal of Consent

In case you stop using the App and become inactive for one year, you will receive a notification asking you to log-in in the App. If you do not log-in in App within 30 days as of receipt of this notification, your data will be deleted.

You can request deletion of your personal data by contacting our data protection officer at the below mentioned email address. If you do so, we reserve the right to cease the supply of goods or services to you with immediate effect. Please note that despite a request for deletion of your personal data, we may be obliged to retain your personal data for as long as it is necessary to comply with applicable laws.

Contact

If you have any questions about this privacy notice, please contact us as at:

Sika (Singapore) Pte Ltd.

28 Tuas South Ave 8, Singapore 637648

The email address for our data protection officer is privacy@sg.sika.com

YOUR RIGHTS:

(a) Right of access:

You may have the right to obtain from us confirmation as to whether or not personal data concerning you is processed, and, where that is the case, to request access to your personal data. This access

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information includes – inter alia – provision of the information about the purposes of the processing, the categories of personal data concerned, and the recipients or categories of recipients to whom your personal data have been or will be disclosed. However, this is not an absolute right, and the interests of other individuals may restrict your right of access.

You have the right to obtain a copy of your personal data undergoing processing. Your requests are generally free of charge. We may however charge a reasonable fee based on administrative costs in case your request is manifestly unfounded or excessive, in particular because of its repetitive character.

(b) Right to rectification:

You have the right to obtain from us the rectification of inaccurate personal data concerning you. Depending on the purposes of the processing, you may have the right to have incomplete personal data completed, including by means of providing a supplementary statement.

(c) Right to data portability:

You have the right to request that we transmit your personal data which is in our possession to another organization in a structured, commonly used and machine-readable format.

(d) Right to object:

Under certain circumstances, you may have the right to object, on grounds relating to your particular situation, to the processing of your personal data by us and we may be required to no longer process your personal data.

Moreover, if your personal data is processed for direct marketing purposes, you have the right to object at any time to the processing of personal data concerning you for such marketing, which includes profiling to the extent that it is related to such direct marketing. In this case your personal data will no longer be processed for such purposes by us.

GENERAL

This Privacy Notice is to be read together with our General Conditions of Sale and Supply which applies to all products and services provided by Sika (Singapore) Pte Ltd.